

2. Tourism Services

2.1 Tourist Information Centre (TIC) - Reported by Shirley

2.1.1 Monthly Sales Figures for TIC (April – July 2022)

Merchandise		
Month	Total Sales (RM)	Total Profit (RM)
April 2022	0.00	0.00
May 2022	0.00	0.00
June 2022	297.00	130.31
July 2022	120.00	69.59
Total	417.00	199.90

- Due to COVID-19 pandemic, not much sales were recorded from April until July 2022.

2.1.2 Number of visitors from April – July 2022 based on TIC visitor record

Month	Number of visitors
April 2022	84
May 2022	157
June 2022	294
July 2022	525

- Effective June 2022, TIC resumed requesting tourists to fill up the visitors' log book.
- Based on the visitors' log book, below are the countries where the tourists from:

Malaysia, Singapore, Indonesia, Japan, Australia, UK, USA, France, Spain, Germany, France, Italy, Belgium, Netherlands, South Korea, Thailand, Canada, Philippines, Sweden, Slovakia, Dubai, Switzerland, Brazil, Poland, Ireland, Uruguay, Czech Republic, Argentina, Ecuador, China, Taiwan, Brunei, Romania.

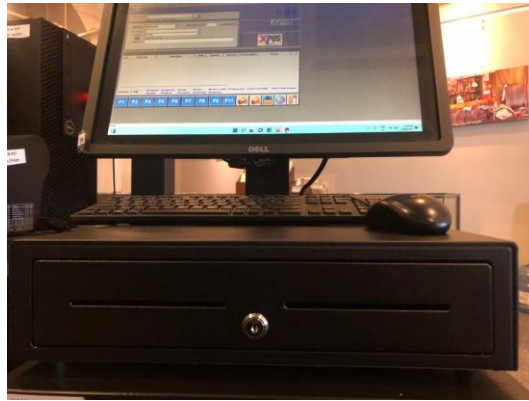
2.1.3 SOP: COVID-19 - Precautionary Measure & Guidelines

The following rules are our practises in Tourist Information Centre (TIC):-

- I. It is compulsory for all the staff and visitors to wear face masks at all times.
- II. Physical distancing must be practised in the premise at all times.
- III. "No Handshaking Policy" in the premise.
- IV. All staff and visitors are not required to perform body temperature screening and check-in using MySejahtera app upon arrival from June 2022.
- V. No limit on number of visitors allowed in the premise at any one time.
- VI. Sanitization and disinfection process implemented after the visitors leave the premise and daily for all common areas.
- VII. All staff are required to do self-tests before resuming work after off days.

2.1.4 TIC Updates

Tourist Information Centre (TIC) has replaced a new POS system cash drawer which is out of order and unable to open and not repairable. (Refer picture 1)



Picture 1

Tourist Information Centre (TIC) front door has replaced the door access power supply which is out of order and installed a new override key switch urgently to function if the door access power supply problem persist in future. (Refer picture 2 & 3)



Picture 2



Picture 3