

AIG Malaysia Insurance Berhad (795492-W)
formerly known as Chartis Malaysia Insurance Berhad
Level 18, Menara Worldwide, 198, Jalan Bukit Bintang,
55100 Kuala Lumpur, Malaysia.
603 2118 0188 Telephone
603 2118 0288 Facsimile



Dear Sir/ Madam,

We are now known as AIG Malaysia Insurance Berhad (795492-W) (*formerly known as Chartis Malaysia Insurance Berhad*). Henceforth all references to "Chartis" or "CMI" in these documents refers to AIG Malaysia Insurance Berhad with effect from 15 November 2012.

In line with our rebranding, we will also be moving to an exciting new office on 30 November 2012. Our new address is as follows:

Level 18, Menara Worldwide
198 Jalan Bukit Bintang
55100 Kuala Lumpur
T: 603 2118 0188 F: 603 2118 0288

You may continue to reach us from now until 30 November 2012 with our existing contact number and start contacting us at our new phone number stated above starting from 3 December 2012.

Thank you for choosing AIG as your insurance partner.

Sincerely,

A handwritten signature in black ink, appearing to read "Matt Harris", with a stylized flourish at the end.

Matt Harris
CEO
AIG Malaysia Insurance Berhad

Travel Guard Reg 1 - Sup POLICY SCHEDULE / JADUAL POLISI

Master Policyholder Name / Nama Pemegang Polisi Utama :
Master Policy No / Nombor Polisi Utama :
Policyholder / Insured Name / Nama Pemegang Polisi : PAULINE MS YOON
Plan / Pelan : Policy/Certificate Number / : IC232046
Product Type / Jenis Produk : IND Nombor Polisi / Sijil :
Optional Benefit / Faedah Pilihan : Effective Date / Tarikh Berkuatkuasa : Dec. 1, 2012
Purchase Date / Tarikh Pembelian : Nov. 20, 2012 Expiry Date / Tarikh Tamat Tempoh : Dec. 10, 2012
No of days / Jumlah Hari : 10 days
Destination / Destinasi : MEL

Insured Person / Orang Yang Menerima Perlindungan	Insured Type / Kategori Orang yang Menerima Perlindungan	NRIC Number / Nombor Kad Pengenalan
PAULINE MS YOON	IND	840720-07-5388

Mailing Address / Alamat Surat Menyurat :

Premium / Premium : **MYR 54.00**
Stamp Duty / Duti Setem :
Service Tax / Cukai :
Perkhidmatan :
Total Premium / Jumlah Premium Dibayar : **MYR 54.00**
Payment Method / Cara Bayaran :
Issued by / Dikeluarkan Oleh

Issue Date / Tarikh Dikeluarkan : Nov. 20, 2012
Producer Name / Nama Pengeluar : Z8Q8
Producer Code / Kod Pengeluar : 20308864

AIG Malaysia

This confirmation of insurance is issued electronically pursuant to your purchase of an insurance product named **Travel Assist** subject to terms and conditions set out in the Master Policy/Individual Policy as the case may be. No signature is therefore required for this document. In the mean time, please ensure that all particulars printed in this confirmation of insurance are correct. Do contact us within fourteen (14) days from the date of this certificate should you find any error. In the event we do not hear from you within the stipulated days, we shall deem that you have agreed to the following:

- all information contained herein are true and accurate;
- you are physically healthy, free from physical impairment or deformity as at the date of this certificate;
- you are not travelling for purposes of receiving medical treatment from another jurisdiction; and
- you understand that the maximum period of coverage for your selected plan.

Any personal information collected and held by AIG Malaysia Insurance Berhad (AIG Malaysia), whether contained in this application or otherwise is provided to AIG Malaysia and may be held, used and disclosed by AIG Malaysia or any selected third party for the purpose of processing this certificate and providing subsequent services for this or other financial products or services. In addition, with your express consent, AIG Malaysia may disclose your personal information to selected third parties for the purposes of direct marketing, data matching, and to communicate with you for such purposes. Please refer to details of your benefit as enclosed herewith.

Pengesahan Insurans ini dikeluarkan secara elektronik mengikut pembelian produk insuran bernama **Travel Assist** dibuat kepada terma dan syarat Polisi Utama/individu tertakluk kepada kes. Tandatangan tidak diperlukan untuk dokumen ini. Sila pastikan semua butiran yang tertera di dalam sijil insurans ini adalah betul. Jika terdapat sebarang kesalahan, sila hubungi kami di dalam jangka masa empat belas (14) hari dari tarikh pembelian sijil ini. Jika tiada pemindaan dalam jangka masa yang ditetapkan, kami akan menganggap kamu bersetuju seperti yang berikut:

- semua maklumat adalah benar dan tepat
- sihat tubuh badan and bebas dari kecacatan
- bukan melancong untuk tujuan menerima rawatan perubatan; dan
- faham tempoh maksima untuk pelan yang dipilih.

Mana-mana maklumat peribadi yang dikumpulkan atau dipegang oleh AIG Malaysia Insurance Berhad (AIG Malaysia), sama ada terkandung dalam permohonan ini atau diperolehi dengan cara lain diberikan kepada AIG Malaysia atau mana-mana pihak ketiga yang dipilih untuk tujuan memproses sijil ini dan memberi perkhidmatan seterusnya untuk produk dan khidmatan kewangan atau lainnya. Dengan persetujuan anda, AIG Malaysia mungkin memberi maklumat peribadi anda kepada mana-mana pihak ketiga yang dipilih untuk tujuan pemasaran langsung, pemadanan data dan untuk berkomunikasi dengan anda untuk tujuan sedemikian. Sila rujuk kepada jadual manfaat yang dilampirkan.

Nov. 20, 2012

TRAVEL GUARD

TRAVEL GUARD INFORMATION

Policy Type : IND
Policy Number : IC232046
Effective From : Dec. 1, 2012

AIG Malaysia Insurance Berhad (795492-W)

Your Coverage is subjected to verification. We require you to contact your Travel Guard Coordinator at **+(603) 2772 5600**, as a valuable resource to verify your benefits and coverage prior to scheduling care. In an emergency, seek care immediately, and then call your Travel Guard Coordinator as soon as possible for further assistance and directions on follow-up care within 48 hours. Please visit our website at www.travelguardworldwide.com for further info.

For Providers (Call Collect) : **+(603) 2772 5600**

Claims Information : P.O. Box 11768,
50756 Kuala Lumpur.



**ATTACHED TO AND FORMING PART OF POLICY/CERTIFICATE NUMBER / DILAMPIRKAN DAN MENJADI
SEBAHAGIAN DARIPADA NOMBOR POLISI/SIJIL IC232046
Travel Guard Reg 1 - Sup**Effective Date/ : Dec. 1, 2012
Tarikh BerkuatkuasaExpiry Date/ : Dec. 10, 2012
Tarikh Tamat Tempoh

Insured Person (s) Name / Nama Orang Yang Menerima Perlindungan	Nominee / Penama
PAULINE MS YOON	(840720-07-5388)

Useful Information

No.	Country	Malaysia Embassy Contact Number	Local Operator No	Emergency No
1	Australia	Tel: +61-8-9225 7055	12550	000
2	Canada	Tel : (1613) 241 5182 / 5206 / 5210	00	
3	China	Beijing - Tel: +86 106 532-2531 Kunming - Tel: +86 871 316 5088 Guangzhou - Tel: +86 203 877 0763 Shanghai - Tel: +86 216 090 0360 Macau - Please refer to the above Tibet - Please refer above	-	999
4	France	Tel : (331) 4553 1185	0800 99 00 11	112/17
5	Germany	Tel : (49-30) 8857 490	0180 200 1033	112
6	Hong Kong	Tel: (+852) 28210800	1081/1083	999
7	India	<u>New Delhi</u> Tel: 91-11 26111291 91-11-26111292 91-11-26111293 91-11-26111297 <u>Chennai</u> Tel: 091-44-28226888 091-44-28226889 091-44-28226895 <u>Mumbai</u> Tel: 00 (91-22) 26455751 Tel: 00 (91-22) 26455752	1363	100
8	UAE	Abu Dhabi - Tel : +971-2-4482775 Dubai - Tel : +971-4-3985843	180 / 181	999
9	Indonesia	Jakarta - Tel: (6221) 5224947 Bali - Tel: (62361) 752520	108	118
10	Japan	Tel:+81-3-3476-3840	100	110
11	Korea	Tel: +82-2-795 9203 (General Line)	1330	119
12	New Zealand	Tel : (644) 801385 2439/ 5659	111	111
13	Philippines	Tel: (632) 864 0761 To 68	109	117
14	Singapore	Tel: (+65-2) 62350111	109	995
15	Taiwan	Tel: +886-2-2713 2626	100	110
16	Thailand	Tel: +66-2-629 6800	-	191
17	UK	Tel: (4420) 020 7235 8033	-	999
18	USA	Washington - Tel: (202) 328-2700 New York - Tel: (212) 490-2722/3 Chicago - Tel: (312) 280-9632 Los Angeles - Tel: (213) 621-2991	0	911
19	Mongolia	Beijing - Tel: +86 106 532-2531 (note: Relations with Mongolia is covered from the Embassy of Malaysia in Beijing)	-	100
20	Cambodia	Tel: +855-23-216176	1200	Police: 117 Firefighter: 118 Ambulance: 119
21	Vietnam	Tel: 84-4-3734 3849	1080	113