

PENANG GLOBAL TOURISM SDN BHD
BUDGET FOR YEAR 2016
SUMMARY

	REVISED BUDGET 2016 RM	ACTUAL EXPENDITURE TILL MAY 2016 RM	VARIANCE BUDGET vs. ACTUAL RM	VARIANCE BUDGET vs. ACTUAL %	ACTUAL EXPENDITURE TILL DEC 2015 RM
Operating Expenditure (OPEX)	2,173,350	651,317	1,522,033	70%	1,718,011
Capital Expenditure (CAPEX)	77,000	528	76,472	99%	58,799
Marketing/Promotion	2,793,500	213,989	2,463,975	88%	1,100,542
Communications	2,930,150	448,465	2,481,685	85%	2,524,467
Events	2,096,000	1,397,157	698,843	33%	3,075,111
Tourism Services	960,000	279,039	680,961	71%	571,092
Penang Centre of Education Tourism	270,000	29,720	240,280	89%	194,406
Penang Centre of Medical Tourism	200,000	2,079	197,921	99%	-
GRAND TOTAL	11,500,000	3,022,294	8,362,170	73%	9,242,427
AD-HOC PROJECT					
- World Travel Mart Connect Asia	464,243	460,059	4,183	1%	-
- DC Justice League Run	-	-	-		1,200,000
	464,243	460,059	4,183	1%	1,200,000

PENANG GLOBAL TOURISM SDN BHD
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DETAILS OF BUDGET

OPERATING EXPENDITURE (OPEX)

Personnel - PGT

- Salary	1,104,000	357,596	746,404	68%	821,108
- Allowance	10,800	3,100	7,700	71%	8,050
- Incentive / Bonus	191,000	-	191,000	100%	100,615
- EPF	173,810	45,413	128,397	74%	104,563
- Socso	12,000	3,855	8,145	68%	9,188
- Medical fee	5,100	789	4,311	85%	1,571
- Overtime	6,000	2,878	3,122	52%	3,862
- Insurance	35,000	36,264	(1,264)	-4%	33,484
- Trainer & Trainee Allowance	6,000	1,147	4,853	81%	2,880
- Mileage /Toll claims/Petrol	20,000	6,387	13,613	68%	16,443
- Gratuity	11,000	-	11,000	100%	7,735
	<u>1,574,710</u>	<u>457,428</u>	<u>1,117,282</u>	<u>763%</u>	<u>1,109,498</u>

Personnel - TIC (Whiteaways & Airport)

- Salary	168,000	61,005	106,995	64%	168,768
- Allowance	2,400	-	2,400	100%	1,270
- Incentive / Bonus	20,000	-	20,000	100%	11,636
- EPF	24,440	4,727	19,713	81%	15,226
- Socso	3,000	659	2,341	78%	1,890
- Medical fee	1,600	251	1,349	84%	739
- Overtime	1,200	-	1,200	100%	-
- Trainer & Trainee Allowance	4,800	2,852	1,948	41%	2,501
- Mileage /Toll claims/Petrol	3,000	649	2,351	78%	2,086
	<u>228,440</u>	<u>70,143</u>	<u>158,297</u>	<u>89%</u>	<u>204,116</u>

SUB-TOTAL Personnel

1,803,150	527,572	1,275,578	71%	1,313,614
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Utilities

PGT

- Telephone/Fax /Email	30,000	11,727	18,273	61%	33,711
- Electricity & Water	<u>18,000</u>	<u>9,021</u>	<u>8,979</u>	<u>50%</u>	<u>15,812</u>
	<u>48,000</u>	<u>20,749</u>	<u>27,251</u>	<u>57%</u>	<u>49,524</u>

Tourist Information Center

- Telephone/Fax	10,600	4,449	6,151	58%	9,004
- Electricity & Water	<u>9,000</u>	<u>4,399</u>	<u>4,601</u>	<u>51%</u>	<u>8,076</u>
	<u>19,600</u>	<u>8,848</u>	<u>10,752</u>	<u>55%</u>	<u>17,080</u>

SUB-TOTAL Utilities

67,600	29,597	38,003	56%	66,603
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PENANG GLOBAL TOURISM SDN BHD
BUDGET FOR YEAR 2016
DETAILS OF BUDGET

Rental

PGT

- Office Rental

Tourist Information Center

- Office Rental

Training & Development

- Team Building

- Skills Development

Office Expenses

- Annual Dinner

- Postage & Courier

- Stationery & Supplies

- Photostating & Others/Photography

- Newspapers/books

- Office Upkeep & expenses

- Refreshment & Food

- Meeting expenses

- Upkeep of M Vehicle

- Staff Uniform

- Miscellaneous Expenses

- Advertisement - Vacancy

- Trade Mark Application

Misc

- Audit Fee

- Accounting fee & Payroll (Outsource)

- Secretarial fee

- Income tax consultancy fee

- Bank charges

- Filing fee

- Legal & Professional Fees

- License Fee (TIC)

- Taxation

- Gain/Loss of Forex Exchange

- Others

Depreciation of Fixed Assets

TOTAL OPERATING EXPENDITURE (OPEX)

	REVISED BUDGET 2016 RM	ACTUAL EXPENDITURE TILL MAY 2016 RM	VARIANCE BUDGET vs. ACTUAL RM	VARIANCE BUDGET vs. ACTUAL %	ACTUAL EXPENDITURE TILL DEC 2015 RM
- Office Rental	103,000	42,612	60,388	59%	100,822
- Office Rental	26,000	10,727	15,273	59%	25,381
- Team Building	5,800	-	5,800	100%	3,460
- Skills Development	25,500	-	25,500	100%	4,438
	31,300	-	31,300	100%	7,898
- Annual Dinner	11,000	-	11,000	100%	-
- Postage & Courier	30,000	9,660	20,340	68%	7,069
- Stationery & Supplies	6,000	2,843	3,157	53%	5,635
- Photostating & Others/Photography	18,000	10,796	7,204	40%	21,483
- Newspapers/books	2,000	536	1,464	73%	1,543
- Office Upkeep & expenses	32,000	8,397	23,603	74%	38,836
- Refreshment & Food	2,000	682	1,318	66%	1,681
- Meeting expenses	1,500	144	1,357	90%	774
- Upkeep of M Vehicle	5,500	2,095	3,405	62%	3,179
- Staff Uniform	3,000	-	3,000	100%	2,490
- Miscellaneous Expenses	1,000	-	1,000	100%	635
- Advertisement - Vacancy	5,300	-	5,300	100%	-
- Trade Mark Application	-	-	-	0%	4,302
	117,300	35,153	82,147	70%	87,626
- Audit Fee	5,000	-	5,000	100%	5,000
- Accounting fee & Payroll (Outsource)	9,900	3,732	6,168	62%	10,180
- Secretarial fee	1,500	386	1,114	74%	1,593
- Income tax consultancy fee	2,000	-	2,000	100%	2,977
- Bank charges	1,500	358	1,142	76%	732
- Filing fee	200	-	200	100%	150
- Legal & Professional Fees	1,000	-	1,000	100%	-
- License Fee (TIC)	400	330	70	18%	330
- Taxation	1,500	-	1,500	100%	-
- Gain/Loss of Forex Exchange	1,000	851	149	0%	321
- Others	1,000	-	1,000	100%	-
	25,000	5,657	19,343	77%	21,282
Depreciation of Fixed Assets	-	-	-	-	94,785
TOTAL OPERATING EXPENDITURE (OPEX)	2,173,350	651,317	1,522,033	70%	1,718,011

PENANG GLOBAL TOURISM SDN BHD
BUDGET FOR YEAR 2016
DETAILS OF BUDGET

CAPITAL EXPENDITURE (CAPEX)

CAPEX - Purchase of fixed assets

PGT

- Computers (Hardware & Software)
- Office Equipment
- Furniture & Fittings

13,000	-	13,000	100%	10,923
6,000	528	5,472	91%	898
5,000	-	5,000	100%	17,110
24,000	528	23,472	98%	28,931

Tourist Information Center

- Computers (Hardware & Software)
- Office Equipment
- Furniture & Fittings
- Renovation

-	-	-	-	-
3,000	-	3,000	100%	2,868
-	-	-	0%	27,000
50,000	-	50,000	100%	-
53,000	-	53,000	100%	29,868

Sub-Total CAPEX - Purchase of fixed assets

77,000	528	76,472	99%	58,799
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TOTAL OPEX & CAPEX

2,250,350	651,845	1,598,505	71%	1,776,810
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PENANG GLOBAL TOURISM SDN BHD
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DETAILS OF BUDGET

MARKETING/PROMOTION

	REVISED BUDGET 2016 RM	ACTUAL EXPENDITURE TILL MAY 2016 RM	VARIANCE BUDGET vs. ACTUAL RM	VARIANCE BUDGET vs. ACTUAL %	ACTUAL EXPENDITURE TILL DEC 2015 RM
- Banner Streamers & artwork	4,500	260	4,240	94%	2,850
- Printing of Business Card	2,000	3,593	(1,593)	-80%	1,058
- FAM Trip	170,000	73,786	96,215	57%	165,290
- Lunch/Dinner hosting	8,000	2,573	5,427	68%	10,554
- Incentive for MICE	-	-	-	0%	89,966
	184,500	80,211	104,289	57%	269,719
Trade Fairs & Roadshows					
- Local					
- Local Travel	10,000	4,248	5,752	58%	15,150
- Product updates & Networking for KL	10,000	-	10,000	100%	13,466
- Tourism Malaysia (Business to Business)	8,000	-	8,000	100%	-
- Domestic Campaign (KL)	200,000	-	200,000	100%	-
	228,000	4,248	223,752	98%	28,615
- Europe/US					
• ITB Berlin (Germany)	36,000	18,879	17,121	48%	27,932
• Seatrade Cruise Global, Miami US	36,000	25,815	10,185	28%	29,509
• Tactical Campaign - Airlines/Wholesaler	58,000	1,737	56,263	97%	47,432
- Hong Kong					
• Tactical Campaign (1st half & 2nd half)	18,000	-	18,000	100%	-
• ITE Hong Kong (New)	150,000	(8,800)	158,800	106%	-
• Hong Kong Sales Mission	-	-	-	0%	55,387
• Hong Kong Summer Holidays Promotion	-	-	-	0%	949
- Singapore					
• NATAS Singapore - Promotion campaign with wholesaler	13,000	-	13,000	100%	-
• Tactical Campaign with Airlines	54,000	120	53,880	100%	-
• ITB Asia * <i>Budget allocated to ITE HK, ITE HCM & WTM Connect Asia</i>	-	(6,000)	6,000	0%	231,519
• Singapore Travel Agent Networking Session	-	-	-	-	64,635
- Australia					
• Australia Tactical Promotion - OTA/Wholesaler * <i>RM25k allocated for souvenirs</i>	65,000	-	65,000	100%	57,879
• Support TM Travel Fairs/Campaigns	54,000	-	54,000	100%	59,717
• Tourism Malaysia Roadshow (2015 : Perth & Adelaide)	36,000	-	36,000	100%	16,193
• Official visit to South Australia	-	9,118	(9,118)	0%	-
• AIME Melbourne (M.I.C.E)	-	-	-	0%	8,666
- Taiwan					
• Taipei International Travel Fair	19,000	-	19,000	100%	10,493
• TM Sales Mission & Sales Mission in Taiwan	15,000	-	15,000	100%	11,629
• Taiwan Tactical Campaign with Taiwan Travel Agents/Airlines(1st half & 2nd half)	64,000	16,230	47,770	75%	20,124
• Marketing Proposal with Taiwan University	-	-	-	0%	-

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- Indonesia					
• Surabaya & Medan Sales Mission (2015: Jakarta & Aceh)	70,000	-	70,000	100%	-
• Jakarta Shopping Mall Campaign (2015: Surabaya Shopping Mall)	50,000	-	50,000	100%	7,633
• Tactical Campaign (1st half & 2nd half)	45,000	2,136	42,864	95%	
• Medan Fair		4,464			
• Invest & Promotion Mission to Aceh	-	2,960	(2,960)		1,593
- Thailand					
• Bangkok & Phuket Sales Mission	65,000	-	65,000	100%	-
• TM Bangkok Travel Fair	18,000	-	18,000	100%	-
• Tactical Campaign (1st half & 2nd half)	54,000	-	54,000	100%	-
- Korea					
• Seoul & Busan Sales Mission / Hana Tour Fair	90,000	21,097	68,903	77%	68,710
• Tactical Campaign (1st half & 2nd half)	90,000	-	90,000	100%	17,589
• Korea Travel Guide Book	-	-	-		30,934
- Philippines					
• TM Travel Madness	15,000	-	15,000	100%	-
• Tourism Malaysia Manila Food Festival	-	-	-		4,482
• Tactical Campaign (1st half & 2nd half)	50,000	-	50,000	100%	
- Japan					
• Tactical Campaign	20,000	255	19,745	99%	-
- Vietnam					
• ITE Vietnam <i>*RM30k from ITB Asia</i>	75,000	(2,000)	77,000	103%	-
• AirAsia Marketing Campaign -HCM City	60,000				
- Myanmar					
• AA Marketing Campaign Yangon <i>* New</i>	60,000				
• Yangon Sales Mission <i>*Project cancelled, Budget allocated to AA Marketing Campaign - HCM</i>	-	-	-	0%	-
- South Asia					
• Satte New Delhi Sales Mission, India <i>*Project cancelled, Budget allocated to AA Marketing Campaign</i>	-	-	-	0%	9,537
- China					
• Tactical Campaign (1st half & 2nd half)	25,000	-	25,000	100%	233
- UAE					
• Arabian Travel Mart, Dubai	25,000	18,455	6,545	26%	16,732
• Tactical Campaign (1st half & 2nd half)	32,000	-	32,000	100%	-
- New Zealand					
• Tactical Campaign With Airlines & Agents <i>*Project cancelled, Budget allocated to AA Marketing Ca</i>	-	-	-	0%	-
- Wedding Tourism					
• Wedding Tourism - Asia	39,000	13,496	25,504	65%	-
- Regional Marketing Campaign (Digital Campaign)					
• Online Regional Campaign	750,000	-	750,000	100%	-
- Additional Project					
• WTM Connect Asia <i>(supported by PGT)</i>	40,000	3,710	36,290	0%	-
State Exco - Trade fairs & Roadshow	30,000	7,859	22,141	74%	2,699
- Provisional	60,000	-	60,000	100%	-
Total for Trade Fairs & Roadshows (International)	2,381,000	129,530	2,135,934	90%	802,208
Total for Trade Fairs & Roadshows (Local & International)	2,609,000	133,778	2,359,686	90%	830,824
TOTAL MARKETING/PROMOTION	2,793,500	213,989	2,463,975	88%	1,100,542

PENANG GLOBAL TOURISM SDN BHD
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DETAILS OF BUDGET

COMMUNICATIONS

	REVISED BUDGET 2016 RM	ACTUAL EXPENDITURE TILL MAY 2016 RM	VARIANCE BUDGET vs. ACTUAL RM	VARIANCE BUDGET vs. ACTUAL %	ACTUAL EXPENDITURE TILL DEC 2015 RM
- General					
• New Brochures	84,800	(978)	85,778	101%	6,014
• Ad-Hoc Copy writing/Translation	127,200	21,923	105,277	83%	43,335
• Photo/Video Archiving	106,000	3,940	102,061	96%	10,820
- Video Production (2015 : Year Of Festival & World Curry Festival)	-	12,296	(12,296)	0%	194,920
- Website (New Look)	53,000	-	53,000	100%	22,488
- Mobile App - D.I.E (New)	106,000	4,770	101,230	96%	-
- Ebuzz - EDMs/Newsletter	636	-	636	100%	-
- Advertisement in Magazines	127,200	31,774	95,426	75%	111,054
- Production cost of ads on Billboards / CAT buses / CUBE	106,000	30,304	75,696	71%	51,147
- Media Campaign (Advertising & Promotion)			-		
• Hong Kong Media Campaign	500,000	216,110	283,890	57%	364,276
• Singapore Media Campaign	400,000	-	400,000	100%	484,176
• UK Online Media Campaign (2 months)	120,000	-	120,000	100%	-
• Japan Online Media Campaign (2 months)	100,000	-	100,000	100%	-
• South Korea Online Media Campaign (2 months)	100,000	-	100,000	100%	-
• Thailand Media Campaign	-	-	-		47,424
• Indonesia Media Campaign	-	-	-		76,190
- Advertising & Promotion of Events					
• '10 Days 3 Festivals' - GTLF, TIBF & Jazz Festival	100,000	-	100,000	100%	82,870
• Hot Air Balloon Fiesta 2017 (2015: Publicity for VPY & PAM)	100,000	14,247	85,753	86%	106,036
• Penang Yosakoi Parade	15,000	12,559	2,441	16%	-
- Outdoor / Airport Advertising (domestic) - LED / Billboards / Lightbox Billboards					
• Billboard	212,000	-	212,000	100%	392,071
• LED advertising - Domestic (for events)	177,064	57,170	119,894	68%	101,734
- Online Advertising					
• Facebook boosting	150,000	9,212	140,788	94%	-
• Google AdSense / Expedia	-	-	-	0%	221,052
- Radio Advertising					
• Radio Advertising (ASTRO - LiteFM, Mix, Sinar & Melody) - whole year advertising	224,050	35,139	188,911	84%	208,860
- Provisional	21,200	-	21,200	100%	-
	2,930,150	448,465	2,481,685	85%	2,524,467
TOTAL COMMUNICATIONS	2,930,150	448,465	2,481,685	85%	2,524,467

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	REVISED BUDGET 2016 RM	ACTUAL EXPENDITURE TILL MAY 2016 RM	VARIANCE BUDGET vs. ACTUAL RM	VARIANCE BUDGET vs. ACTUAL %	ACTUAL EXPENDITURE TILL DEC 2015 RM
EVENTS					
- Contribution/sponsor	110,000	26,080	83,920	76%	52,550
- Last Fri, Sat & Sun for the month (12 months)	156,000	53,779	102,221	66%	135,182
- GT Literary Festival	130,000	-	130,000	100%	125,000
- In Between Art Festival	30,000	-	30,000	100%	20,000
- Penang Anime Matsuri - Summer Party	600,000	458,781	141,220	24%	505,387
- Hot Air Balloon Fiesta	1,000,000	914,773	85,227	9%	664,880
- Sponsorship for Hot Air Balloon Fiesta	-	(68,526)	68,526	0%	(51,385)
- Mini Hot Air Balloon Fiesta	-	-	-	0%	49,170
- Trishaw Entourage	-	-	-	0%	1,493,865
- Comic Fiesta Mini	20,000	-	20,000	100%	30,000
- Raja Muda S'gor International Regatta	-	-	-	0%	2,600
- Recce (PAM)	20,000	11,140	8,860	44%	-
- Recce (Hot Air Balloon)	30,000	1,130	28,870	96%	22,985
- Shanghai Yue Opera (Sponsorship for permit)	-	-	-	0%	19,960
- Culture Japan Night	-	-	-	0%	4,917
	2,096,000	1,397,157	698,843	33%	3,075,111
TOTAL EVENTS	2,096,000	1,397,157	698,843	33%	3,075,111
TOURISM SERVICES					
- Souvenirs/Gifts (Budget from Marketing)	265,000	118,434	146,566	55%	93,251
- Heritage walk & tour / Car Free Day Event	20,000	5,600	14,400	72%	6,930
- Welcoming reception	140,000	44,191	95,809	68%	72,800
- Printing of publication/brochures (Reprint)					
• Marking Georgetown Brochure (3 Languages)	50,000	14,151	35,849	72%	40,899
• Trade Show Booklet (4 Languages)	40,000	21,817	18,183	45%	31,861
• Peranakan Brochure & Booklet (4 Languages)	30,000	6,461	23,539	78%	25,011
• George Town Heritage Site Map	30,000	6,784	23,216	77%	45,202
• Discovery Balik Pulau	20,000	-	20,000	100%	22,979
• Cruise Brochure	10,000	3,230	6,770	68%	200
• Heritage Walkabout Brochure	3,000	1,113	1,887	63%	2,762
• Second Penang Bridge and Ferry Experience Brochure	-	-	-	0%	570
• Eurasian Leaflet	-	-	-	0%	530
- DVD Duplication (D.I.E 5 language + MICE)	3,000	-	3,000	100%	1,650
- PGT Networking with Tourism Players	9,000	350	8,650	96%	817
- Development of surveys	200,000	39,856	160,144	80%	199,280
- Production cost for Halal Travel Guide	90,000	-	90,000	100%	-
- Provisional	20,000	5,037	14,963	75%	7,600
- Professional fee for Brochure Distribution	30,000	12,016	17,984	60%	18,750
	960,000	279,039	680,961	71%	571,092
TOTAL TOURISM SERVICES	960,000	279,039	680,961	71%	571,092
PENANG CENTRE OF EDUCATION TOURISM					
- Pg Centre of Education Tourism (Refer to Appendix I)	270,000	42,970	227,030	84%	203,406
- Membership fee collection (19 members - 15 Ordinary, 4 Associate)	-	(13,250)	13,250	0%	(9,000)
	270,000	29,720	240,280	89%	194,406
TOTAL PENANG CENTRE OF EDUCATION TOURISM	270,000	29,720	240,280	89%	194,406
PENANG CENTRE MEDICAL TOURISM					
- Pg Centre of Medical Tourism (Refer to Appendix II)	200,000	21,079	178,921	89%	-
- Membership fee collection (10 members - 9 Ordinary, 1 Associate)	-	(19,000)	19,000	0%	-
	200,000	2,079	197,921	99%	-
TOTAL PENANG CENTRE MEDICAL TOURISM	200,000	2,079	197,921	99%	-
TOTAL (PGT)	11,500,000	3,022,294	8,362,170	73%	9,242,427

PENANG GLOBAL TOURISM SDN BHD
BUDGET FOR YEAR 2016
DETAILS OF BUDGET

AD-HOC PROJECTS :

- World Travel Mart Connect Asia (by State)
- DC Justice League Run - Expenditure
- DC Justice League Run - Refund to JKN

	REVISED BUDGET 2016 RM	ACTUAL EXPENDITURE TILL MAY 2016 RM	VARIANCE BUDGET vs. ACTUAL RM	VARIANCE BUDGET vs. ACTUAL %	ACTUAL EXPENDITURE TILL DEC 2015 RM
	464,243	460,059	4,183	1%	-
	-	-			707,712
	-	-			492,288
TOTAL AD-HOC PROJECTS:	464,243	460,059	4,183	1%	1,200,000